

Call Editing and Redaction

Revcord provides one of the most advanced editing tools in the industry. The ability to enhance, modify, redact, etc. is a powerful tool in dealing with confidentiality, HIPAA, and PCI type situations.

In addition to the ability to mute, insert white noise or delete sections of a copy of the call, high pass, low pass, notch and band pass filtering can be done on a section of the call or the entire call to eliminate background noise or to isolate a sound of interest.

Clicking on the red dot next to the play controls allows you to add spoken annotation to a copy of a call either within the same file (overdubbing) or on a completely separate channel.

Please note that the call copy that is edited does not affect the actual call in the database.

The screenshot displays the REVCORD software interface. At the top, there are navigation tabs: Setup, Monitor, Search (highlighted), QA Evaluation, and Reports. On the left, a 'LIBRARY' sidebar lists various video and text tracks, including 'Video Truck', 'Video Police', 'SMS Admin', and 'SMS Admin Police'. The main area shows a search filter with fields for 'DATE' (From/To), 'TIME' (From/To), and 'DURATION' (Min/Max), along with a 'Search Library' button. Below this is a table with columns for #, Type, Channel Name, Channel #, Start Time, Group Name, Duration, and Bookmarks. The bottom section is the 'WaveForm Editor', which features a blue waveform and a control bar with play/pause, stop, and volume icons. A 'Process' dropdown menu is open, showing options for 'Mute', 'White Noise', and 'Delete'. A 'Filter' dropdown is set to 'High Pass'.