

Facts About NG9-1-1

This document is in response to the many misnomers and misrepresentations Revcord is hearing in the marketplace relative to NG9-1-1. We want our dealers and customers to know that Revcord is one of the leaders in the NG9-1-1 development space. We believe the below questions summarize our belief:

Are there any companies in the world that are NENA certified for NG9-1-1 call recording?

No, there are no companies that are certified for NG9-1-1 call recording. Any company that is saying they are certified is providing false statements.

Are there complete specifications for NG9-1-1 and call logging?

No, there are no final and complete NG9-1-1 specifications. During NENA ICE 8 collaborations which Revcord is a member, it was found that the detail in the i3 document was somewhat lacking in specificity so we formed the separate Revision to NENA Technical Standards Doc# 08-003, Section 5.12 "Recording and Logging Services" committee. With Revcord playing an integral part and a member, that subcommittee has adopted suggested changes to the NENA document that will be considered by the full NENA organization leadership.

Is Revcord involved in the development process of NG9-1-1 and will Revcord be NG9-1-1 certified?

Revcord engineers have been deeply involved with Next Generation 9-1-1 since 2007 during the feasibility analysis and initial design with the Department of Transportation and the National Emergency Number Association (NENA). In 2009, Revcord was among the very first two logging recorder vendors to join in ICE (Industry Collaboration Event) and we fully participated in the first ICE formal tests. Our voice logger was completely tested according to the designated protocol. Revcord continued to work on the draft i3 specification until its adoption and publication as Version 1.0 of NENA Technical Standard 08-003, Detailed Functional and Interface Specification for the NENA i3 Solution – Stage 3, in June 2011 and thereafter. We have continued to participate in all subsequent ICE events along with being active in a subsequent special committee.