Recording Radio - First Questions to Ask

Customer Background

- 1. Are you currently recording radios?
- 2. Does your current voice recorder show the radio ID numbers for each recorded radio call?
- 3. Is your radio system conventional or trunked?

Conventional

- 1. How many conventional frequencies do you want to record?
- 2. Do your conventional radios transmit ID numbers? What protocol is used to provide ID numbers? P25, MDC-1200, FleetSync, etc?
- 3. Do you already own any ID decoder devices to provide ID data? Cimarron, etc? (We might be able to reuse these devices.)
- 4. Does the display on the radios used to feed audio to your recorder show the radio IDs of the currently transmitting radio?
- 5. Do you have MDC1200 signaling? If yes, how many channels?

Direct Trunking System Recording

- 1. What type of trunking system? P25? Motorola 3600 baud? Etc? What manufacturer? Motorola, Harris, etc?
- 2. What is the official name of the trunking system? Or who is the owner? State system, county system, etc?
- 3. Are you recording by ISSI/CSSI?
- 4. If it is Motorola, do you currently have an AIS Server?
- 5. If it is Harris, do you have a Trim PC or Symphony/Maestro integration?
- 6. How many talkgroups do you want to record total?
- 7. How many of the total talkgroups are secure (encrypted)?
- 8. Are you interested in the ability to record 100% of all radio traffic from all talkgroups on a trunking site? (Note: This can be done in an economical manner by recording frequencies Phase 1 only)
- 9. Are you interested in recording trunking system "private calls"? (Note: Many customers do not use private calls.)
- 10. Do you already own any ID decoder devices to provide ID data? RF-modem, Genesis, GenSpout, etc? (We might be able to reuse these devices.)
- 11. If the system is P25, is it phase 1 or phase 2? If it is phase 1, are there plans to begin using phase 2? What is the time frame of phase 2 usage?



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