

RevAgent

RevAgent – Screen Recording and Free Seating

RevAgent is a complete upgrade to the previous Revcord Utility Client. RevAgent is a service that resides on the client PC. It provides for a host of services and acts as a liaison between the Revcord server and the client.

RevAgent will need to be installed on the individual desktops. It provides the following functionality:

Audio ROD (Start/Stop Recording)
Triggered Screen Recording By Area
Screen Masking
Screen ROD (Start/Stop Recording)
Triggered Screen Recording By Mouse
Record Up To Four Screens At One Time

Free Seating By Windows User
Full Time Screen Recording
Call Commenting While on Call
Free Seating By Revcord User
Auto Login

Advanced Configuration gives flexibility for all situations.

Record During Call - RevAgent

Screen 1
Custom Region
 Use Custom Region Define Show
Left 0 Top 0
Width 0 Height 0
Blocked Area
 Use Blocked Areas Show Setup...
 Enable Privacy

Screen 2
Custom Region
 Use Custom Region Define Show
Left 0 Top 0
Width 0 Height 0
Blocked Area
 Use Blocked Areas Show Setup...
 Enable Privacy

Screen 3
Custom Region
 Use Custom Region Define Show
Left 0 Top 0
Width 0 Height 0
Blocked Area
 Use Blocked Areas Show Setup...
 Enable Privacy

Screen 4
Custom Region
 Use Custom Region Define Show
Left 0 Top 0
Width 0 Height 0
Blocked Area
 Use Blocked Areas Show Setup...
 Enable Privacy

Save