

# Revcord Spec Sheet

## Hardware & Configuration

### MCS Model

*Rack Mountable, 4U Mission Critical Server*



This model is intended for applications in which Multimedia Recording is critical and where even the remote possibility of one call being missed could have unacceptable consequences.

The model MCS features dual hot swappable 1 TB RAID Edition hard drives with Raid 1 (mirrored recording on the hard drives) and dual hot swappable power supplies for added redundancy in a Rack Mount Chassis.

### Qty Description

- (1) Black 4U Compact Rackmount Chassis
- (2) Hot Swap Drive Bays
- (1) Redundant Power Supply
- (2) DDR3 (8GB Total)
- (2) WD 1TB HDD RE SATA 7200RPM 16MB (Ships with RAID1)
- (1) Intel I5-4460 3.4GHz
- (1) DVDRW
- (1) USB Keyboard & Mouse
- (1) Windows OS - Windows 7 Pro 64BIT (Optional Windows Server 2012)
- (2) Rack Rails for I-star rack

- Up To 168 Combined Analog And Digital Channels And 300 VoIP
- Up to 500,000 Hours of On-line Recording Standard
- Commercial Off The Shelf (COTS) Hardware and Software

### Qty Description

- (1) Antec Tower and Power Supply
- (2) DDR3 (8GB Total)
- (1) WD 1TB HDD RAID Edition SATA 7200RPM 16MB (Ships with RAID1)
- (1) Intel I5-4460 3.4GHz
- (1) DVDRW
- (1) USB Keyboard & Mouse
- (1) Windows OS - Windows 7 Pro 64BIT (Optional Windows Server 2012)

The model MCT is specifically designed and priced where price is of primary consideration and redundancy is not a critical requirement.

The model MCT features a tower chassis, 1 TB RAID Edition hard drives with Raid 1 (mirrored recording on the hard drives) and the option of backup to a USB hard drive or Network Attached Storage (NAS).



### MCT Model

*Mission Critical Tower*

- Up To 168 Combined Analog And Digital Channels And 300 VoIP
- Up to 500,000 Hours of On-line Recording Standard
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## Software Overview

### Top Features

- UNLIMITED User Licenses
- Encryption – AES 256 With SHA Watermarking
- Dashboard Displays Realtime System Data
- HTML5 Compliant - Works with All Browsers
- Incident Recreation
- Inquire Integration For Incidents, Interviews, Investigations, and Inspections
- Instant Recall Lite and Install Recall Full
- Live Monitoring
- Call Redaction
- Multi-Channel Live Monitoring
- Multimedia Recording Inputs – Analog, Digital, VoIP, T1
- Video, Text, and Multiple Screens
- Virtual Universal View For Multiple Sites
- Multi-tenant Operations
- Next Generation 9-1-1 (NG9-1-1) i3 Compliant
- Quality Monitoring and Call Taker Evaluation
- Remote Monitoring Service Via RevShield
- Statistical Analysis and Reporting in Excel or Graph Format
- RevAgent – Multiple Screen Capture, Record on Demand, and Free Seating
- RevStream Cloud-Based Services
- Saving and Exporting Multimedia Files and Playlists
- SIP Invite - Built In Bridge
- Trunked Radio Recording and ID Integration - All Manufacturers
- RevGuard System Monitoring

### Other Features

- Assignable Search, Save, and Monitor Restrictions
- Advanced Search by ANI/ALI, Caller ID, Dialed Number, or Call Tagging
- Bookmarking and Call Commenting
- Bookmarks Save With Playlists
- Standard Search by Channel, Date, and Time
- Agent login & Evaluation Feedback
- Agents Drop-Down List On Evaluation Screen
- Edit/Delete Published QA Forms
- Email Evaluations
- ANI/ALI
- Combine Analog, Digital, and VoIP in Same Chassis
- Concurrent or Fixed VoIP Channel Option
- Auto Burn Multiple Recording in .WAV or .WMA to CD
- Backup Management Software
- Comprehensive Reports Package
- Map View Showing Location of Calls
- Email and save in .WAV, .WMA, .HTML, or Encrypted Format
- Evaluate Desktop Screens
- Monitor Desktop Screen Recordings Live
- Revcord Media Player with Encrypted Recordings
- WebUI Logging Module
- Desktop Region Recording

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