

Revcord Takeover Program

Revcord currently offers the ability to transfer audio calls from alternate recorder vendor platforms to the Revcord recording system. In addition, most Windows based systems that are less than five years old provide for the takeover of existing systems. This provides for a great selling opportunity, gaining a presence in an account, and be in line for the eventual replacement of equipment.

Provide your customer with the latest and greatest software features sets:

ANI/ALI	Geo Tagging Reports	Quality Assurance Evaluation
Backup Software	Incident Recreation	RevAgent
Call Redaction	Inquire Plugin	RevShield Software Suite
Cloud Based Recording	Instant Recall Lite and Install	Run as Service
Dashboard Page	Recall Full	Reports and Statistics
Enterprise Operations – Virtual Universal View	Live Monitoring Control	Text To 9-1-1
Full HTML5 Browser Support	Multi Tenancy	Trunked Radio Recording
	NG9-1-1	WebUI Logging Module

A take-over is pretty simple. You need to check for the following items:

- The hardware is less than five years old
- The system is capable of running Windows 7 Pro or Windows Server greater than 2003
- For digital and analog systems, the encoders must be either Audio Codes or Synway.

The process:

- Backup and verify all data on the existing recorder
- Verify Configuration, Channel Names, etc.
- Reimage OS
- Install Revcord software
- Setup configuration
- Use Revcord Transfer Utility on backup drive to retrieve all previous data to be put into a Revcord format.

Now you have a new customer that has the latest and greatest software for a fraction of the cost. This relationship provides for your next sale.

Revcord currently supports the following recorders for takeover:

- Stencil
- CyberTech platform from Nice
- DSS
- Higher Ground
- Verint
- Voice Print International