

# Release Notes - Version 9.2

**Release Date: January 2014**

## Major Initiatives

- Multilingual Support
- Instant Recall Upgrade
- Site Administration
- Feature Set Upgrades

## Multilingual Support

Version 9.2 includes enhanced multilingual capabilities for English and Spanish language. It supports translation into Spanish and English. User can change the text of the interface from English to Spanish or vice versa. Revcord players also support multilingual feature.

## Instant Recall Upgrade

Revcord announced updates regarding Instant Recall. Version 9.2 includes Support for customizable columns for IR Full and IR Lite, Stacked and Non-Stacked Views of IR Full. An option for users to select startup player and view of IR full has been introduced in the WEBUI configurations. With the same color scheme and look & feel, a single player has been shown at a time while two separate players works back and forth.

## Site Administration

Revcord offers many outstanding features to enhance the ease of use and maintenance of the Voice Logger implementations in almost any environment. For keeping common configurations, a centralized site administration module has been introduced. Site administration is very helpful for configuring the global settings of the voice logger application. For now, all the customizable column settings have been moved to "Site Administration".

## Feature Set Upgrades

- Call Commenting in list view mode
- Complete Solution for customizable columns on Search and Instant Recall
  - Dynamic columns based on selection from Site Configuration
  - Show/Hide Columns
  - Adjust Column width
  - Column Sorting
  - Column ordering
  - Column Caption Optimization of transition time on Search and Monitor

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- Paper Clip: Display Uploaded Files and Delete Files
- List view export using Silverlight Player in order to work IE for WAV and WMA.
- Instant Recall Lite and Full 1-24 hours search limit instead of 10 calls
- Instant Recall: Availability of call records on the basis of Search/Shift restriction
- User Manager: Implementation of Shift Time Restriction
- Instant Recall: Two different views (Stack and Non-Stack View)
- Instant Recall Full: Live and File Player Active/Passive behavior
- Start/Stop timer for inactive channels on Monitor page

## Bug Fixes

- ANI/ALI and WebUI mapping issue
- Advance reports EC bug
- Random Users were not able to create Playlists
- Encoding column disappears during Save function
- When adding annotation, it automatically closes the dialog after 4-5 seconds
- Save Custom Info on Monitor Page random bug
- Displayed error messages on Advanced and Evaluation Reports if SMTP is not configured