

Release Notes - Version 9.3

Release Date: September 2014

Features

1. Active Directory
 - a. Ability to use Domain control user's in Revcord software.
2. Call On Hold - VoIP
 - a. When having conference calls and putting calls on hold or is in the process of making a conference call, the line continues to record.
3. Extend WebUI Session Timeout Duration.
 - a. User or installer changeable where the timeout for the web gui interface can be changed. This is being controlled by IIS and web configuration.
4. Global Search Upgrade
 - a. Ability to have a search on all available data ranges as the default.
5. NET10
 - a. The ability to record the AT&T VoIP traffic over the NET10 network and available data.
6. Orion
 - a. The ability to record the Orion RoIP traffic.
7. Player Feature Upgrade (Manual File Add)
 - a. The ability to add audio, video, images, and related documents such as Word, PDF, Excel, and others to Playlists. Once added to the scenario, they become part of the playlist. The Playlist view shows images and document files as a preview inside one of four preview place holders.
 - b. Audio and video files act the same as native audio and video files.
 - c. Preview and playback images, documents and videos in full screen mode.
8. SIP Invite Upgrade
 - a. The ability to record by MAC Address.
 - b. The ability to get CallerID using MAC address.
9. User Manager Upgrade
 - a. Feature enhancement of assigned channels/assigned groups to be used in-conjunction with Instant Recall and Monitor module.
10. VoIP Upgrade
 - a. Support's up to 4 incoming audio channels of recording

Bug Fixes

1. Playback issue on IR lite
2. Playback Screen size on Search page
3. Privacy on Demand issue on Monitor page
4. Spanish Translation errors

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5. Data display issues in the case of large channel searches
6. Simple User rights issue random bug
7. Issue for extra long text caused due to new ANI/ALI application
8. DBBAckup Utility Fix
 - a. In situations where backup server generates errors in the Windows logs when the back-up is set up in certain configurations. This patch provides a fix to this problem.
9. DBSplitter Fix
 - a. In situations where calls will not index due to high volume, the DBSplitter can stop splitting the database to make room. This patch provides a fix to this problem.
10. CTIMgr Indexing Fix
 - a. In situations where a call will not index due to corrupted call data, the ctimgr can stop indexing the new calls. This patch provides a fix to this problem.
11. VsRealTimeServer Fix
 - a. In situations where the customer tries to use Instant Recall numerous times, the VsRealTimeServer can Crash. This patch provides a fix to this problem.