BOSS PROGRAM

FULL FEATURED INSTALLATION SERVICE PROGRAM

OVERVIEW

Revcord announces its full featured installation service program where you are the BOSS! Simply, the BOSS program provides for a remote or onsite base software installation. This service will be extremely useful for untrained technicians and remote locations. It also ensures that the customer is getting every feature out of the Revcord system possible.

PROGRAM PROCESS

The process stays with the Revcord theme—simplicity. The dealer or customer will receive a hardware checklist and an information sheet that will be filled out by the dealer and end user called the Installation Planning Guide. Once the hardware is installed either through the onsite BOSS Premium Program or by the dealer or customer, a Revcord engineer will remote in and program the system.

PROGRAM COST

The base install will have a minimum charge which covers the first 16 channels of any analog, digital, or VoIP system. There is an additional per channel charge above 16 channels. In addition, there will be an additional hourly charge for improper information and an improper hardware installation that has to be troubleshot.

SERVICES PROVIDED

- RECORD ON DEMAND CONFIG
- REMOTE MONITORING SERVICES CONFIG
- DATABASE CONFIG
- USER/GROUP CONFIG
- BACKUP MANAGER CONFIG
- DIGITAL CARD INTEGRATION
- VOIP PROTOCOL CONFIG
- CALL TAGGING CONFIG
- HARD DISK RAID CONFIG
- SCREEN RECORDING
- IG3 CONFIG
- EMAIL ON DEMAND CONFIG
- BASE SERVER SOFTWARE INSTALL
- EXTENSION NAMING
- PRIVACY ON DEMAND CONFIG
- ANI/ALI CONFIG
- STOP ON DEMAND CONFIG
- VOX SETTING ADJUSTMENT
- SEARCH PAGE CUSTOMIZATION
- USER SECURITY SETTINGS
- END USER TRAINING
- REVSYNC CONFIG

REVCORD

MULTI-MEDIA LOGGING SYSTEMS

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