

WHY CHOOSE

REVCORD

EQUIPMENT YOU CAN TRUST TO PERFORM

Revcord backs its Multimedia Recorders with an industry-best 5-year hardware warranty and a free 1-year subscription to our RevShield Software Support Program. Our hardware has an average Mean Time Between Failures (MTBF) of more than five years, and only 1 service ticket per 1000 results in an onsite service call. Our customers can rely on our expert technical support available 24/7 and the resolution of 99.9% of all service-related issues via our proprietary and secure remote support.

WORRY-FREE EQUIPMENT INSTALLATION

In-house IT technicians can install Revcord systems with hands-on support from our engineers or by our network of expert dealer installers. Revcord also offers a full-featured onsite BOSS installation service program using our in-house experts to make installations fast and worry-free.

SERVICE AND SUPPORT PROGRAMS TO FIT YOUR NEEDS

Revcord created the RevShield Software Assurance and Technical Support Program to provide the best service for our customers; this program consists of two parts: Support and Maintenance and Equipment Monitoring. The RevShield Software Assurance Program is an annual subscription with three service levels to meet your requirements.

RSPLUSEG

- Support
- Upgrades and Updates

RSPLUS24EG

- Support
- Upgrades and Updates
- Onsite Service with a Next Day Response

RSPLUS4EG

- Support
- Upgrades and Updates
- Onsite service with a 4 hr Response

BEST VALUE

Revcord Multimedia Recording Systems are competitively priced and offer a better value to our customers. We offer convenient financing options, including our Logging as a Service (LaaS) program, allowing you to acquire a Revcord Logging System, Installation, Training, and ongoing support for an affordable annual payment. Revcord also offers an affordable equipment refresh program (Evergreen Program), so you never have to purchase another logger.

REVCORD

MULTI-MEDIA LOGGING SYSTEMS



WWW.REVCORD.COM



281-404-7040

WHY WE'RE DIFFERENT

REVCORD

REVAGENT

RevAgent utility provides audio and video ROD, free seating, screen masking, multi-screen recording, and more at no additional cost.

REVSINC

RevSync provides a **cloud-based mirrored backup** for your logger. **RevSync** also provides **HIPAA compliant remote access** via secure login.

REVSTREAM

RevStream adds **2-way sync** capabilities plus **live monitoring** of your Revcord logger.

REVCORD

HIPAA compliant management console GUI (graphical user interface) is secure, plug-in-free, and entirely **HTML5** based using **WebRTC** protocols for multimedia streaming. Revcord includes standard Speech to Text (STT) technology and ANI/ALI with optional radio, PBX and NG-9-1-1 integrations.



REVCORD IQ3

IQ3 is a **mobile app** that records and manages **interviews and investigations** for medical and first responder applications.

REWATCH

RevWatch provides **Remote Health Monitoring** of your logger with customizable **Automated Alerts**. **RevWatch** also provides a proprietary interface for **Remote Support Sessions**.

REVGUARD

RevGuard is the **Health Monitor** of the Revcord MMS Logger System, observing and reporting potential issues before becoming problems.

SECURE ACCESS

Revcord MMS Logger data can be accessed securely from Windows, macOS, iOS, or Android systems - **Revcord user access is hardware agnostic**.

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